



CASSIDYS HOTEL

Guest Directory

CONFERENCE FACILITIES

Cassidys Hotel can cater for conferences of up to 40 people in various styles, theatre, classroom, board room, etc. We can also cater for banquets for up to 50 people.

Contact reception for more information.

CHECK IN/ OUT TIME

International Check-Out time is 12.00 noon. Please ask reception if a later check out time is required. Please note a supplement may apply. Our check in time is 3pm

DRY CLEANING AND LAUNDRY

We have a dry cleaning and laundry service available Monday to Friday (except Bank Holidays).

Items for dry cleaning received before 08.30am will be returned the same day.

All other laundry is returned the following day. Order forms and laundry bags can be found in the top drawer of your bedroom dresser or from Reception

FAX & EMAIL

Email facilities are available 24 hrs a day at reception.

Cassidys Fax number is +353 1 878 0687.

Cassidys Email address is frontdesk@cassidysotel.com

IRONING FACILITIES

For your convenience, there is an ironing room located on the second floor, opposite room 232.

Please remember to bring your Key card with you to activate the electricity in the room.

FITNESS SUITE

Located in the Parnell wing of the hotel. The Fitness suite offers a full range of state-of-the-art exercise and cardiovascular equipment for an all-round work-out.

Fresh towels and still water are supplied.

Opening hours are 07:00 to 23:00 daily.

INFORMATION

Suggestions of places to visit and things to do can be found at the Guest Services desk in the lobby. Additional information and tours can be arranged by your receptionist.

There is also a Tourist Information Centre located on O'Connell Street.

This office is open Monday to Saturday 09.00 - 17.00 hrs.

KEYCARDS

Key cards are used for your convenience and safety.

Should you misplace your Key card, please contact reception immediately.

LUGGAGE

Same Day luggage storage is available at reception.

MAINTENANCE

Please inform your receptionists hold any maintenance issues arise.

MORNING CALLS

Please dial '0' You can request a morning call by contacting reception.

EARLY MORNING BREAKFAST

If you require a continental breakfast before 7.30am, please advise reception the previous evening.

NEWSPAPERS

Newspapers can be ordered at reception for the morning. (A Surcharge App lies)

PAYMENT OF ACCOUNTS

We accept the following methods of payment:

Cash, American Express (AmEx), Maestro, Visa Debit, MasterCard, Visa.

FOOD & BEVERAGE SERVICES

Breakfast is served daily in Restaurant SIX from 7.30a m - 11 .00am

A full bar menu is available in Our Groomes Bar & Bistro from

12.30pm to 9.30pm every day.

SAFETY DEPOSIT BOX VALUABLES

Please deposit any valuables in the safety deposit box in your room. Our hotel safe is available for particularly valuable items.

Your attention is draw n to the Hotel Proprietors Act located in the reception area.

WI-FI

Complimentary Wi-Fi available. Select "Cassidys"

SMOKING POLICY

Smoking is not permitted in any internal area of Cassidys Hotel.

A €150 smoke elimination fee will be charged to any individual that violates the smoking policy.

TELEVISION

A remote control is located beside your television. We have cable television in all our rooms.

FIRE PRECAUTIONS

For your safety, the hotel has a fire detection system with smoke detectors and sirens in every bedroom. Please familiarize yourself with the fire plan on your bedroom door for the nearest exits.

For your safety please read the following fire procedure:

1. If you discover a fire, raise the alarm by dialling '0' or by breaking the glass on the nearest fire call point which are situated in the corridors and by the lifts. Give the reception desk the exact location of the fire.
2. IF YOU HEAR THE FIRE ALARM.
 - a) Leave the building immediately by the nearest fire exit as shown on the plan in your room.
 - b) Close all windows and doors behind you.
 - c) DO NOT use the lifts.
 - d) DO NOT stop for anything or return for personal belongings.
 - e) Assemble outside the Ambassador Theatre, which is located opposite the hotel.
 - f) DO NOT re-enter the hotel until you are instructed to do so by the Management or emergency services.
3. Before you go to bed, please ensure that you familiarize yourself with the nearest means

of escape.

IF YOU FEEL THAT IN THE EVENT OF AN EVACUATION, YOU WOULD REQUIRE ASSISTANCE, PLEASE LET RECEPTION STAFF KNOW IN ADVANCE OR BY HANGING YOUR ASSISTANCE REQUIRED CARD ON THE OUTSIDE OF YOUR BEDROOM DOOR BEFORE RETIRING FOR THE NIGHT .

BANKS

There are a number of banks near the hotel. Ask at reception for directions. Hours of Business:

Monday-Wednesday	10.00am - 4.00pm
Thursday	10.00am - 5.00pm
Friday	10.00am - 4.00pm

CAR RENTAL

Information on car rental can be obtained at reception. Please Dial '0'

CHURCH SERVICES

Churches of most denominations are within easy reach of the hotel.

Please ask at reception for service times and directions.

Please Dial '0'

DOCTORS / HOSPITAL

Please Dial '0'

There are several hospitals and doctors available in Dublin City. Our reception staff will be happy to help you find what you need. A Doctor-On-Call service is available, should you feel ill.

(A Sur charge Applies)

SHOPPING IN DUBLIN

There are numerous Shopping Centre's in Dublin city centre and surrounding areas. On Henry Street there is the Ilac and Jervis Street Shopping Centre's. At the top of Grafton Street there is the Stephens Green Shopping Centre.

The Luas connects with the Dundrum shopping centre on the Green Line. Buses run regularly to Liffey Valley, Blanchardstown and Tallaght Shopping Centre's.

TAXI

Please Dial '0'

Our staff will be happy to book you a taxi. If a taxi is required for the morning it is advised to pre-book at reception the previous evening.

CINEMA

The mainstream Cineworld and Savoy cinemas and the more offbeat Screen and Irish Film Centre are close by. Times and directions are available from reception or local press.

Please Dial '0'

THEATRE/SIGHTSEEING

The Gate, Abbey and Peacock Theatres are all just minutes' walk from the hotel and the Olympia and Gaiety are also close by. For a list of shows playing, see local press. Sightseeing tours regularly leave from nearby. If you would like to take in a show, or perhaps a journey down the coast our reception team would be delighted to help.

PUBS / CLUBS

Cassidy's is located in Dublin 's vibrant city centre, is a short walk from many popular night spots,

as well as Dublin's cultural hub, the Temple Bar area. Our staff will be happy to recommend many lively nightclubs, cosy lounge bars or trendy pubs and clubs.

MUSEUMS / ART GALLERIES / COLLEGE CAMPUSES

If you are more interested in Dublin's history and culture, there are many museums and art galleries a close walk from Cassidys. Don't forget to pay a visit to Trinity College, home to the Book of Kells. Many of Dublin's museums and galleries are state run and free of charge to visit, however some incur an entry charge.

Many State operated museums are closed on Mondays.

DUBLIN ZOO

One of Dublin's most popular attractions for young and old alike, Dublin Zoo is just a short bus journey from O'Connell Street. Bus Number 46A.

A FULL LIST OF ATTRACTIONS IS AVAILABLE AT THE GUEST SERVICES DESK IN THE LOBBY.

RECEPTION: 0 BISTRO : 527 GROOMES BAR: 527 ACCOMMODATION : 0

AIR AND SEA INFORMATION

Dublin Airport	01-8141111	Ireland West Airport	091- 755569
Cork Airport	021- 4313131	Shannon Airport	1890 - 742 6666
Knock Airport	094- 9367222	Ryanair (Flight Info.)	01 - 8121212
Stena Line	01- 2047777	Irish Ferries	01- 6075700
Aer Lingus	01- 8862222		

In case of emergency please contact reception by dialling '0'.

TELEPHONE SERVICES

Telephones must be activated by leaving a credit card authorisation or a deposit at reception before an outside call can be made. Please contact reception for assistance by dialling '0'.

To access an outside line, please dial '9'.